

## **All you Need to Know About Ordering Medications**

Call Dorn VA Medical Center 1-800-293-8262, press 2, press 1, enter your social security number, press #, press 2, press 1, enter the RX (do not include the letter at the end if there is one), press #. Stay on the line and you will either hear, “this prescription is refillable,” which means you should have the prescription within 10 business days, or “this prescription is beyond the expiration date” which means you will have to call the Telephone Advice Program to request a new prescription refill from your doctor. If your prescription does not come within ten days call the Telephone Advice Program for further assistance.

**Telephone Advice Program 1-888-651-2683 Press 3**